

RATES

Passengers are expected to pay a minimal fee for using the TRIPS system. Sandusky County is divided into three zones. Each carries a different fee. The system will operate up to one mile in adjoining counties. Fares are:

ZONE 1 (City of Fremont)

\$2 per one-way trip

ZONE 2 (Ballville and Sandusky Townships)

\$3 per one-way trip

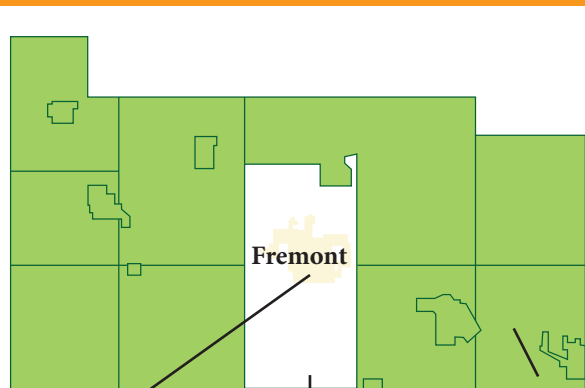
ZONE 3 (Remainder of the county)

\$4 per one-way trip

ZONE-TO-ZONE

Carries the higher fee (e.g. the cost of going from Zone 1 to Zone 2 is \$3 per trip).

SANDUSKY COUNTY



ZONE 1
(City of Fremont)

ZONE 3
(Remainder of County)

ZONE 2
(Ballville and Sandusky Townships)

OUR PARTNERS

Chamber of Commerce of Sandusky County
Community Health Services
Community Representatives
First Call For Help
ProMedica Memorial Hospital
Sandusky County Commissioners
Sandusky County Economic Development Corporation
Sandusky County Department of Job & Family Services
Sandusky County Board of Developmental Disabilities
WSOS Community Action Commission, Inc.

OUR MISSION:

To provide safe, efficient public transportation for Sandusky County by working in partnerships with families, businesses, and communities.

This service is funded by the Ohio Department of Transportation; Federal Transit Administration; Area Office on Aging; fares, advertisements, donations, and support by member organizations.

TRIPS is operated by WSOS Community Action Commission, Inc. in partnership with other community organizations.

TRIPS

PUBLIC TRANSPORTATION

2317 Countryside Drive, Fremont, Ohio 43420
419-332-8091

WSOS
COMMUNITY ACTION

109 S. Front St., Fremont, Ohio 43420
419-334-8911 • 1-800-775-9767

www.wsos.org

TRIPS

PUBLIC TRANSPORTATION

Need a lift?

Call TRIPS

419-332-8091

or Ohio Relay

1-800-750-0750



Vehicles are accessible with lifts for wheelchairs.



www.wsos.org

TRIPS

PUBLIC TRANSPORTATION
SERVICE HOURS

MONDAY - FRIDAY
5 a.m. - 7 p.m.

SATURDAY
5 a.m.-noon

CLOSED ON HOLIDAYS

CALL

419-332-8091

OR OHIO RELAY

1-800-750-0750



POLICIES

- Reservations are required 24 hours in advance.
- At the time of reservation, you will be given a half-hour window. Please take note of the times and be ready to ride.
- Children under 7 may ride free.
- Children under 10 years old must be accompanied by an adult.
- All passengers, including children, must be scheduled at the time of trip reservation.
- No pets are permitted on vehicles; however, service animals are welcome. If you plan to ride with a service animal, please inform us upon making a trip reservation.
- Ohio law requires that children under 8 years old and less than 4'9" tall ride in a federally-approved booster seat. Child safety seats are to be provided and installed by a parent or guardian.
- Wait where the driver can see you, and where you can see the TRIPS vehicle arrive.
- Drivers will wait 3 minutes at each stop.
- TRIPS provides curb-to-curb demand response service with door-to-door service available upon request.
- You must pay the driver with exact change when you board the vehicle.
- Please consider space limitations in the vehicle when you have packages. There is a six bag (grocery size) limit per person. The bags must be contained in one seating area.
- Seat belts must be worn at all times.
- No eating, drinking, drugs, alcohol, tobacco products or loud music in the vehicles.
- No illegal, violent, disruptive behavior or language.
- Passengers with portable oxygen tanks are permitted.

INCLEMENT WEATHER

In the event that trips are canceled due to inclement weather or emergencies, there will be announcements on Eagle 99 FM (99.1 FM). TRIPS vehicles are accessible with lifts for wheelchairs. Drivers can assist passengers on and off the buses. When making your reservation, inform the dispatcher of any assistance you may need. Service animals are welcomed and should be noted when calling for a reservation. One caregiver may ride free of charge.

PASSENGERS AGE 60 AND OVER

Passengers age 60 and over should contact the TRIPS office for information on using this service. Special fare considerations may be available.

CANCELLATIONS/NO-SHOWS

Failure to provide a notice of a canceled trip, or providing notice less than 4 hours prior to the scheduled pickup time, is considered a no-show. Trips may be canceled by calling the TRIPS Dispatch office. The first no-show results in a verbal warning and reminder of the policy. The 2nd no-show in a 30 day period results in a written warning. The 3rd no-show in a 30 day period results in a 3 day suspension. The 4th no-show in a 30 day period results in a 1 week suspension. The 5th no-show can result in the suspension of services for 30 days. The rider must pay the one-way fare for the last no-show before they can ride again. A no-show for one part of a trip automatically cancels the return portion of that trip.

NOTE

If a check is returned due to insufficient funds, the passenger will not be able to ride again until the amount of the original check is paid plus any bank charges.

CONCERNS/COMPLAINTS (INCLUDING TITLE VI AND ADA)

WSOS/TRIPS complies with all Civil Rights Laws and operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI or ADA may file a complaint with TRIPS, directly to the Ohio Department of Transportation or to the Federal Transit Administration. For more information on the TRIPS civil rights program, and the procedures to file a complaint: contact the EEO Coordinator at 419-333-6001 (TTY 800-750-0750); email Adrienne Fausey at comment@wsos.org; visit our administrative office at 109 S. Front Street, Fremont, OH 43420; or visit <http://www.wsos.org/comments.php>. For general information, comments or complaints, please contact the Transportation Specialist at 419-332-8091, or by e-mail at trips@wsos.org.

TRIPS is administered by
WSOS Community Action Commission.
For more information on other WSOS
programs, visit www.wsos.org.



This brochure is available in alternate formats upon request